

University Staff Council Issues Process - FAQ

(Supplement to the Issues Process Flowchart)

1) Why submit a USC issue and what outcome can I expect?

The University Staff Council (USC) provides a vehicle for communicating interests, concerns/issues, or proposals that affect staff. The issues submission process is how staff members raise concerns for the Staff Council to address. The Staff Council is an advisory committee similar to Student Government, Graduate Assembly, and Faculty Senate. USC researches submitted issues in various ways and may ultimately make suggestions to university leadership regarding change.

2) What is an issue?

An issue is any question, concern, or proposal that addresses staff work life, benefits, policies, or the university working environment specifically or in general. The USC may not advocate for or address issues specific to an individual. Examples of issues would be: requesting a change or clarification of a university policy, tuition assistance for staff, etc.

3) How do I submit an issue?

A staff member may ask their division/department representative to present an issue to the Staff Council. Also, an email can be sent to staff@tamu.edu describing an issue you would like to bring to our attention.

4) Where can I find out who my division/department representative is?

Check the membership section of the USC website, <http://staff.tamu.edu>, to see USC members.

5) What is the value of submitting an issue to the USC?

Submitting an issue to the USC brings the matter to the attention of the USC which can use its resources to identify, research, and provide clarification or suggest recommendations regarding the issues.

Proposing an issue is not the same as filing a grievance. A grievance is filed regarding a specific problem experienced by an individual staff member and is handled by the appropriate Human Resources office.